



MADHYA GUJARAT VIJ COMPANY LIMITED

Consumer Grievances Redressal Forum

Reg. Office: Sardar Patel Vidhyut Bhavan, Race Course, Vadodara-390 007.

CIN No. U40102GJ2003SGC042907

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Ref No. MGVCL/RA&C/Forum/Hearing/468

Date : 07/07/2025

Complain No. MG-I-04-2025-26

To

M/s.ADROIT Pharmachem P Ltd.

Block NO. 549/550

At & Po. Manjusar

Ta. Savli Dist. Vadodara.

Sub: Your grievances regarding Wrong Billing

Ref: Your application dated 02/06/2025

Dear Sir,

Enclosed herewith please find the order of the Consumer Grievances Redressal Forum as mentioned above.

Thanking You,

Yours Sincerely,
For & on behalf of CGRF


Convener

Encl: As above

cfwcs along with order to:

ETA to MD MGVCL Corp Office, Vadodara

C E (T&O) MGVCL Corp Office, Vadodara

copy to:

SE (O&M) MGVCL - CO Baroda

EE (O&M) MGVCL DO Baroda

--He is requested to submit Action Taken Report within 7 days from the date of issue of this letter.

CGRF formed under the provision of IE Act 2003, Sub Clause 42(5) as well
Notifications No.2/2019 and No. 03 of 2023 of GERC (CGRF & Ombudsman)

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Complaint No.	MG-I-04-2025-26
Complainant	M/s Adroit Pharmachem Pvt. Ltd., Block No. 550, At & PO Manjusar, Tal. Savli, Dist: Vadodara
Respondent	Madhya Gujarat Vij Company Limited (MGVCL)
Date of hearing	26.06.2025 at Corporate Office, MGVCL Vadodara

QUORUM	NAME
Chairperson	Shri P C Patel, ACE (RA&C) MGVCL Vadodara
Finance Member	Shri Neeraj Jangid, I/c CFM, MGVCL Vadodara
Independent Member	Shri Sajjansinh A Padwal
Representative of Consumer	Shri K.B. Dhebar
Representative of Prosumer	Shri M.M. Piprotar

The complaint dated 02.06.2025 regarding issues of wrong billing.

1.0 On 26.06.2025, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein the Shri Bhagirathsinh Dodiya on behalf of the Complainant whereas Shri S.M. Patel - Deputy Engineer, Shri K Bhatt - DE(Lab) and Shri H R Patel, Senior Assistant of Baroda (O&M) Division appeared as respondent on behalf of MGVCL before the Forum.

Both the parties were heard.

2.0 The brief history of the case is as under -

2.1 M/s Adroit Pharmachem Pvt. Ltd. is having a 375 KVA HT Connection No. 13874 at Block No. 550, At & PO Manjusar, Tal. Savli, Dist: Vadodara under Baroda (O&M) Division, MGVCL.

2.2 The consumer has signed Agreement on 16.07.2022 with MGVCL for wheeling of 500 KW capacity by injecting power from their Solar Plant connected at 66 KV Sitpur - 11 KV GETCO S/s to the point of consumption at HT Connection No. 13874 Block No. 550, At & PO Manjusar, Tal. Savli, Dist: Vadodara.



2.3 The consumer has raised grievance related to billing done by MGVCL w.r.t. to the Application of GETCO losses on the energy calculation when both injection and drawl of power is within same DISCOM i.e. MGVCL.

3.0 The representative of the complainant contended during the hearing that -

3.1 M/s Adroit Pharmachem Pvt. Ltd. has signed wheeling Agreement on 04-08-2022 as per Gujarat Power policy 2021. According to the Open Access Regulation 2011 and amendment thereto Notification No 3 of 2011, there will not be any transmission losses applicable to the projects registered under Distribution level. Only the distribution losses @ 10% is applicable. (Ref with the page no 19 of Open Access Regulation Notification No 3 of 2011).

3.2 Company have requested Baroda O&M division to remove the charges but still it's as it is till date no any changes from the division.

4.0 The respondent contended that -

4.1 500 KW Solar Captive generation plant commissioned on 04.08.2022 at Survey No. 1125, Village Sitpur, Tal. Dabhoi and feeding generation through 11KV feeder to 66KV Sitpur S/S.

4.2 Existing HT connection of complainant having Consumer No. 13874, 375 KVA is connected on 11KV Lamdapura feeder of 66KV Tundav S/S

4.3 Since the power generation and drawl by the complainant are occurring at different locations, transmission losses are inevitably involved.

4.4 Accordingly, for billing purpose, the set-off units have been calculated after accounting for these losses as per the prevailing guidelines.

4.5 As per Agreement clause 4.0 Transmission and Distribution wheeling charge billed. Two month previous loss from the billing month as published by SLDC is considered as Transmission loss and Distribution loss is considered as per GERC tariff order.



5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:

- 5.1 The complainant has executed Solar wheeling agreement for Captive consumption with the respondent MGVL on 16.07.2022 under Gujarat Solar Policy 2021
- 5.2 As per Clause 4.0 of the Agreement, the wheeling of generated solar electricity within the state shall be allowed on payment of transmission charges and transmission losses otherwise applicable to normal open access consumers as per GERC Open Access Regulations.
- 5.3 The GERC Open Access Regulation, 2011, Clause 12 - Applicable procedure for Open Access - Table -1, Sr. No. 9 (Page No. 19) - Long Term Open Access Customer connected to Distribution System for inter-se transaction of drawl and injection both within the same distribution Licensee, Applicable losses shall be Distribution loss in kind at relevant voltage level.
- 5.4 500 KW Solar Captive generation plant located at Survey No. 1125, Village Sitpur, Tal. Dabhoi and feeding generation through 11KV feeder to 66KV Sitpur S/S, whereas existing HT connection of complainant having Consumer No. 13874, 375 KVA is connected on 11KV Lamdapura feeder of 66KV Tundav S/S. Thus the complainant is generating solar electricity at 11 KV and drawing electricity at 11 KV within the same DISCOM.
- 5.5 Accordingly, transmission loss is not applicable and only distribution loss as approved by GERC in the respective tariff order is applicable (for HT consumer, 7.25% w.e.f. 1.04.2025 as per Tariff Order dated 31.03.2025).



ORDER

1.0 The Forum has come to the conclusion that

- 1.1 Transmission losses are not applicable when both injection and drawl of power is within the same Distribution Licensee. Accordingly, the GETCO transmission losses are not applicable on the Solar power both injected and consumed by the complainant within MGVCL. Only Distribution loss as approved by GERC in the respective tariff order is applicable (for HT consumer, 7.25% w.e.f. 1.04.2025 as per Tariff Order dated 31.03.2025) for computation of energy for billing.
- 1.2 Respondent is directed to revise the set of calculations considering all the above within 15 days and credit the amount in the bill account of complainant's HT Connection no. 13874 and detailed break up shall be communicated to the complainant through a letter.
- 1.3 With this Order, the consumer's representation / application stands disposed off.


(M M Piprotar)
Representative of
Prosumer


(K B Dhebar)
Representative of
Consumer


(Dr S A Padwal)
Independent
Member


(N R Jangid)
Finance Member


P C Patel
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. **The Office address of the Ombudsman is :** The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Ground Floor & First Floor, CMIS Building Telephone Exchange, Bimanagar, Jeevandham Road, Ahmedabad 380015, in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.



Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

